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Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Katayoun Atefi et al. : Date: 24 June 2005  
Group Art Unit: 3623 : IBM Corporation  
Examiner: Johnna Stimpak : Intellectual Property Law  
Serial No.: 09/822,592 : Dept. IQ0A/040-3  
Filed: 30 March 2001 : 1701 North Street  
Confirmation No.: 1255 : Endicott, NY 13760  
Title: METHOD AND SYSTEM FOR ASSESSING INFORMATION  
TECHNOLOGY SERVICE DELIVERY

Mail Stop NonFee Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

CERTIFICATE OF MAILING UNDER 37 CFR 1.8(A)

I hereby certify that the enclosed or attached correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to the Mail Stop NonFee Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on 24 June 2005.

Karuna Ojanen, Reg. No. 32,484

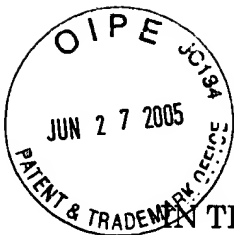
AMENDMENT UNDER 37 CFR 1.111

INTRODUCTORY COMMENTS

In response to the Examiner's Action mailed 24 March 2005 with a shortened statutory period set to expire on 24 June 2005, Applicants submit the following amendments to the claims and remarks.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks are included on pages 7 through 12 of this paper.



PATENT

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AMENDMENT/RESPONSE TRANSMITTAL

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SERVICE DELIVERY

Mail Stop NonFee Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

Transmitted herewith for filing is an Amendment/Response in the above-identified Application.

☒ No additional fee is required.  
☐ The filing fee has been calculated as follows:

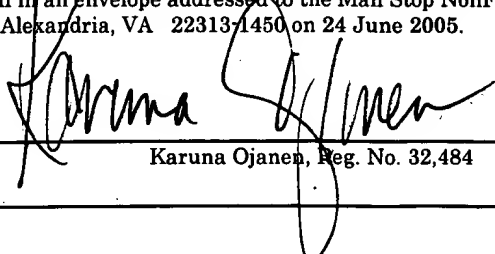
|   | Claims Remaining<br>After Amendment | Highest Number<br>Previously Paid For | Present<br>Extra |
|---|-------------------------------------|---------------------------------------|------------------|
| Total   | 17                                  | - 20                                  | 0                |
| Independent   | 2                                   | - 3                                   | 0                |
| <input type="checkbox"/> First Presentation of Multiple Dependent Claim |                                     |                                       |                  |

## Other Than Small Entity

| Rate        | Additional<br>Fee |
|-------------|-------------------|
| x \$ 50.00= | \$ 0.00           |
| x \$200.00= | \$ 0.00           |
| \$360.00    | \$ 0.00           |
| TOTAL       | \$ 0.00           |

## Certificate of Mailing Under 37 CFR 1.8(a)

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Karuna Ojanen, Reg. No. 32,484

Deposit Account Authorization:

☐ Please charge Deposit Account No. 09-0457 in the amount of \$ 00.00, the Additional Fee calculated above. A duplicate copy of this sheet is enclosed.

☒ The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account 09-0457. A duplicate copy of this sheet is enclosed.

☒ Any additional filing fees required under 37 C.F.R. §1.16.

☒ Any patent application processing fees under 37 C.F.R. §1.17.

Date: 24 June 2005

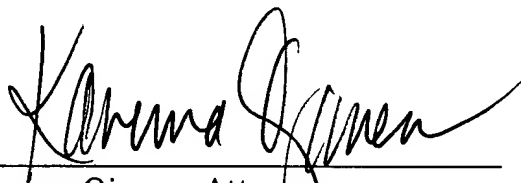
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PATENT TRADEMARK OFFICE

Respectfully submitted,

By

  
Karuna Ojanen, Attorney  
Registration No. 32,484